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QUESTION 161Which of the following would be the BEST format for optical media? A. FAT32B. EXT3C. CDFS D. NTFS Answer: CExplanation:<http://www.computerhope.com/jargon/c/cdfs.htm> QUESTION 162After updating the device drivers for a video adapter, a user reports they are only able to view a portion of the screen and the text is very large. Which of the following is MOST likely the cause? A. Refresh rate set too lowB. Refresh rate set too highC. Resolution set too lowD. Resolution set too high Answer: C QUESTION 163After connecting a laptop to an external monitor, no display is detected and the monitor goes into sleep mode. Which of the following should be attempted FIRST to correct the problem? (Select TWO). A. Change the input mode on the monitorB. Reboot the operating systemC. Reload the display adapter driversD. Toggle the display using the keyboard shortcutE. Verify network connectivity Answer: ADEExplanation: <http://wikinorm.wikidot.com/monitor-resolution-is-too-low> QUESTION 164A technician has been dispatched to a customer site to diagnose an issue where the computer turns off intermittently. Upon arriving at the site, the technician detects a smoke smell coming from the computer. Which of the following is the BEST solution? A. Power down the system and replace the CPU.B. Power down the system and replace the power supply.C. Install an additional case fan for proper ventilation.D. Remove the side panel for proper ventilation. Answer: BExplanation:[http://forums.cnet.com/7723-19411\\_102-375948/external-monitor-goes-to-sleep/](http://forums.cnet.com/7723-19411_102-375948/external-monitor-goes-to-sleep/) QUESTION 165Which of the following security measures is usually found in a laptop? A. BiometricsB. BollardC. Hypervisor D. Key fobs Answer: AExplanation:<http://searchsecurity.techtarget.com/definition/biometrics> QUESTION 166Which of the following can be achieved with Group Policy to help with workstation security measures? A. BitLocker passwordB. Complexity requirementsC. BIOS passwordD. Wake on LAN Answer: BExplanation: <http://technet.microsoft.com/en-us/library/cc875814.aspx> QUESTION 167Which of the following can enable a technician to remove a virus that prevents users from updating their antivirus software? A. Recovery consoleB. REGEDITC. Safe modeD. MSCONFIG Answer: CExplanation:<http://pcsupport.about.com/od/fixtheproblem/f/windows-safe-mode.htm> QUESTION 168A technician notices that a computer is making a loud clicking noise but continues to run. System speed is barely affected, but they cannot access certain drives. These are the symptoms of which of the following? A. Failing second hard driveB. Failing system hard driveC. Bad CMOS chipD. Bad CPU fan Answer: AExplanation:There must be a second hard drive that is failing. When you hear clicking noises and the speed of the system is not affected, the second hard drive is failing since the primary hard drive is running the OS and other applications and it is working fine, it means the second hard drive has a problem. QUESTION 169A user's laptop has died but the hard drive is still functioning. Which of the following is the BEST way for the user to still access and edit all of their data? A. Burn their data to DVDsB. Use a SCSI to USB adaptorC. USB hard drive enclosureD. Copy their data to a USB flash drive Answer: CExplanation:[http://en.wikipedia.org/wiki/Disk\\_enclosure](http://en.wikipedia.org/wiki/Disk_enclosure) QUESTION 170Which of the following is the BEST way to get rid of dead pixels on a laptop screen? A. Replace the inverterB. Replace the back bezelC. Replace back light D. Replace the LCD Answer: DExplanation:<http://www.notebookreview.com/default.asp?newsID=2211> Braindump2go Guarantee:Pass-Certification 220-802 offers absolute risk free investment opportunity, values your timr and money! Braindump2go latest 220-802 Real Exam Dumps - Your success in 220-802 Exam is certain! Your belief in our 220-802 Exam Dumps is further strengthened with 100% Money Back Promise from Braindump2go!

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