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2017 Feb. New Exam MB2-714 PDF and VCE Dumps 55Q&As RELEASED for Free Download Today! 1.|2017 New MB2-714 Exam Dumps (PDF & VCE) 55Q&As Download:<http://www.braindump2go.com/mb2-714.html>2.|2017 New MB2-714 Exam Questions & Answers:https://1drv.ms/f/s!AvI7wzKf6QBjgha_xJpbriJ1MOMy QUESTION 39You are viewing the Service Activity Volume report from Report Viewer in Dynamics CRM. You need to identify which action can be performed from Report Viewer.Which action should you identify? A. Add an activity.B. Synchronize to Microsoft Outlook.C. Resolve a case.D. Export to Microsoft Excel. Answer: C QUESTION 40Your company deploys Dynamics CRM.All of the employees who perform service calls for customers use CRM.You plan to deploy FieldOne.You need to identify a benefit of deploying FieldOne.What should you identify? A. reduces the number of service callsB. reduces the use of social technologyC. reduces the use of web portals and mobile appsD. reduces the fuel costs of the service calls Answer: B QUESTION 41Your company deploys Dynamics CRM.All of the employees who perform service calls for customers use CRM. You plan to deploy FieldOne. You need to identify a benefit of deploying FieldOne. What should you identify? A. reduces the number of service callsB. reduces the use of social technologyC. reduces the use of web portals and mobile appsD. reduces the fuel costs of the service calls Answer: D QUESTION 42You have an on-premises deployment of Dynamics CRM.You plan to gather customer feedback by using several surveys. You need to identify the prerequisite for the planned surveys. What should you identify? A. Microsoft Exchange OnlineB. a Microsoft Office 365 subscriptionC. Microsoft OneDrive for BusinessD. a Microsoft Azure subscription Answer: A QUESTION 43Your company has a Dynamics CRM organization that uses a FieldOne solution. A customer calls your company's Help Desk to report a failed device.You schedule a technician to resolve the issue.You need to identify which notification methods can be used to notify the technician. What are two possible notification methods? Each correct answer presents a complete solution. A. an automated phone callB. an email messageC. Windows 10 toastD. a text messageE. a web browser pop-up Answer: AB QUESTION 44You need to create a new case in Dynamics CRM.Which two fields are required to create the new case manually? Each correct answer presents part of the solution. A. SubjectB. ProductC. Case TitleD. OriginE. Customer Answer: BE QUESTION 45Your team uses the Dynamics CRM knowledge base.You do not use the interactive service hub. You need to search for an article in the knowledge base. From which two types of records can you search for the article? Each correct answer presents a complete solution. A. Phone callB. EmailC. CaseD. Queue Item Answer: B !!!RECOMMEND!!!
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