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fresh Windows 7 installation for a customer, a technician wants to ensure the OS files are hidden and protected from accidental deletion or alteration. Which of the following locations should the technician view to make this change?A. Control Panel ?folder optionsB. Insert Windows disc ?i386 folderC. Start menu ?run - REGEDITD. Right-click desktop - view**Answer: A**

QUESTION 1365A mobile device user is concerned about security. The user wants to use multifactor authentication on the device. Which of the following would BEST accomplish this?A. Passcode lock and swipe lockB. Fingerprint lock and passcode lockC. Picture passcode and pin lockD. Face lock and fingerprint lock**Answer: B**

QUESTION 1366A SOHO user calls a technician and reports that after an on-site technician replaced all of the ink cartridges in a printer, characters are not printing clearly. Which of the following is the BEST course of action for the technician to take NEXT?A. Reinstall the printer driversB. Train the user on how to calibrate the printerC. Suggest the user replace the ink cartridgesD. Recommend replacing the printer**Answer: B**

QUESTION 1367When a user browses to a favorite website on a Windows laptop, a different website opens. A technician installs an additional web browser, but it also opens to the same unfamiliar site. The technician resets the web browser settings back to default, but the issue persists. Which of the following troubleshooting steps should the technician complete NEXT?A. Change the browser's home pageB. Check the Windows host fileC. Update the default web browserD. Restore Windows to a previous date**Answer: B**

QUESTION 1368A technician has received new computers to upgrade the marketing department on a large company. The old computers are to be refreshed and donated as part of company policy. Data contained on the drives needs to be inaccessible prior to donation. Which of the following methods BEST achieves this goal?A. Single drive wipeB. DegaussingC. Low-level formatD. Multipass overwrite**Answer: D**

QUESTION 1369A security administrator is developing workstation hardening standards. As part of the baseline, the administrator recommends implementing controls to mitigate risks associated with dictionary attacks. Which of the following would BEST meet the requirements of the administrator?A. Account lockoutB. Login time restrictionsC. Mobile tokenizationD. Full-disk encryption**Answer: A**

QUESTION 1370Which of the following BEST describes kernel panic?A. An OS feature that provides an administrator with the ability to override the boot sequence if fault detection has occurredB. An OS call that results from rootkit malware being detected and the system rebooting in safe modeC. A low-level OS function that handles any fatal errors by sending an image of the system's memory to diskD. A condition in the OS where low-level system calls are preempted by lower priority services, resulting in an unstable operating environment**Answer: C**

QUESTION 1371A team needs to deploy a temporary server room at a site to provide support during construction. Which of the following should they use at this site while setting up the server room?A. Air filtersB. Privacy screensC. VacuumsD. ESD mats**Answer: A**

QUESTION 1372A technician needs to edit a protected .dll file but cannot find the file in the System32 directory. Which of the following Control Panel utilities should the technician use?A. SystemB. DisplayC. Folder OptionsD. Indexing Options**Answer: C**

QUESTION 1373A technician is upgrading the memory on a laptop in the field. The technician has misplaced the ESD strap. Which of the following should the technician do?A. Return to the shop and obtain a replacement strapB. Conduct the upgrade using ESD bags as mittsC. Employ effective self-grounding techniquesD. Improvise an ESD strap with a length of copper wire**Answer: C**

QUESTION 1374Which of the following security features is ONLY available in the Windows 7 Enterprise?A. Windows FirewallB. FTP connectivityC. BitLockerD. SSL encryption**Answer: C**!!!RECOMMEND!!!1.

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